

FAQ's – Passenger Ticketing

Highest Zone	Lowest Zone	Fare Zone Charge Adult Single	Fare Zone Charge Concession Single	Notes
Mirani (Zone 7)	Sarina – Travelling through Caneland (Zone 1)	$(7 - 1) + 1 = 7$ zones \$6.00	$(7 - 1) + 1 = 7$ zones \$3.00	Transfer Ticket
CQU (Zone 2)	Rural View – Travelling through Caneland (Zone 1)	$(2 - 1) + 1 = 2$ zones \$3.00	$(2 - 1) + 1 = 2$ zones \$1.50	Transfer Ticket
Bucasia (Zone 3)	Base Hospital (Zone 1)	$(3 - 1) + 1 = 3$ zones \$3.60	$(3 - 1) + 1 = 3$ zones \$3.60	Transfer Ticket
Sarina (zone 6)	Slade Point – Travelling through Caneland (Zone 1)	$(6 - 1) + 1 = 6$ zones \$5.40	$(6 - 1) + 1 = 6$ zones \$2.70	Transfer Ticket
CQU (Zone 2)	Mount P Shopping Centre (Zone 1)	$(2 - 1) + 1 = 2$ zones \$3.00	$(2 - 1) + 1 = 2$ zones \$1.50	Single Ticket
Mirani (Zone 7)	Slade Point – Travelling through Caneland (Zone 1)	$(7 - 1) + 1 = 7$ zones \$6.00	$(7 - 1) + 1 = 7$ zones \$3.00	Transfer Ticket

- Be Mindful that the zones will only be calculated by the highest Zone to the lowest zone travelled through – even if the passenger is not in the highest zone when they board the bus – **they need to be ticketed as Origin – Highest Zone, Destination – Lowest Zone.**
- North of zone 1 to South of zone 1 (and vice versa) will travel through zone 1 (MAKING ZONE 1 the lowest zone to use for the calculation of the fare)
- West of Zone 1 to South or North of zone 1 (and vice versa) will travel through zone 1 (MAKING ZONE 1 the lowest zone to use for the calculation of the fare)

Fare Calculation Method

To calculate the customer's fare, look at the zones travelled in during the journey. Subtract the lowest zone they will be travelling in from the highest zone and add one.

For example:

Shoal Point (Zone 3) to Caneland Central (Zone 1)
 $(\text{Highest zone} - \text{Lowest zone}) + 1$
 $(3-1)+1 = 3$ zone fare
 Fare is \$3.60 (adult); \$1.80 (concession).

For example:

Shoal Point (Zone 3) to Sarina (Zone 6) travelling through Mackay CBD (zone 1)
 $(\text{Highest zone} - \text{Lowest zone}) + 1$
 $(6-1)+1 = 6$ zone fare
 Fare is \$5.40 (adult); \$2.70 (concession).